

Vehicle Booting and Towing

Transportation Services Advisory Committee

December 2, 2015

Current Policy

Vehicles Towed

- Upon complaint from reserved spaces
- From lots where violators prevent permit holders from parking
- When customers have met established tow criteria
- From disabled spaces, fire lanes
- When impeding access

Propose Booting Vehicles

- Used in conjunction with, but to reduce towing
- Install boots
 - When violators are parked in areas but not impeding access or compromising safety
 - When customers have met established tow criteria
 - In cases when students would previously have been relocated/towed to remote, on-campus lot



Benefits of Booting

Improved service to customers since vehicle remains in place

- Still have access to vehicle contents even with boot in place (medicine, books, etc.)
- Reduced hardship since do not need to travel to retrieve towed vehicle
- Resolution time is less since payment of outstanding balance results in removed boot then customer is free to go

Benefits of Booting

- Booted vehicle acts as advertisement to other would-be violators and reduces poor parking habits
- Reduces quantity of vehicles towed away from campus
- Increases officer productivity; officer time involved in towing vs. booting

Related Boot Policy Decisions

- How long boots remain in place before potentially towing if owner still has not managed issue to have boot removed
- Fines
 - Boot Administration
 - Tampering with Boot
 - Theft of Boot
- Citation escalation to further reduce booting and towing

Related Boot Policy Decisions



Discussion