

TRANSPORTATION SERVICES

Citation Escalations

Transportation Services Advisory Committee February 3, 2016

transport.tamu.edu



GOAL

Better Compliance to Further Reduce Booting and Towing



A Couple of Examples

Oklahoma State

- First 5 citations each academic year issued at face value
- $-6^{th} 10^{th}$ citation increases by 50% of face value
- 11 or more citations increase by 100% of face value
- Habitual Offender fine of \$50 on citation #5 & #6
- Habitual Offender Boot Fee of \$75 on #7, #8 & #9
- Vehicles will be towed with the 10th citation and issued a Habitual Offender Tow Fee of \$75



Research from other Universities

SMU Habitual Violators

- Violators receiving 6 or more citations in the same academic year are designated "Habitual Violators" and subject to:
 - Vehicle boot and \$80 removal fee each additional time they violate
 - \$10 fee for each day vehicle remains immobilized
 - Habitual Violators list resets each academic year



SMU Chronic Violators

- Violators who are in excess of 10 citations are designated "Chronic Violators"
 - A vehicle receiving 11 or more citations will be towed and impounded
 - Those who consistently continue to violate will have their parking privileges removed
 - Chronic Violators list resets each academic year



A&M Citation Statistics

FY 2014	FY 2015	Fall 2015
10 or More Citations	10 or More Citations	10 or More Citations
269 customers	281 customers	35 customers
4,042 citations	4,227 citations	545 citations
5 or More Citations	5 or More Citations	5 or More Citations
1,486 customers	1,512 customers	337 customers
11,479 citations	11,286 citations	2,362 citations
3 or More Citations	3 or More Citations	3 or More Citations
4,574 customers	4,465 customers	1,332 customers
21,767 citations	21,649 citations	5,638 citations



Proposal

- Citation escalation resets each academic year
- Habitual Violation at cites 5 9 with 50% escalation
- Chronic Violation starting at citation 10 with 100% escalation
- Starting at the 10th citation customers are booted with an additional boot fee
- Begin communication now and implement Fall 2016



Communication Plan

- Update all current letters immediately after approval to alert of escalation plan and effective date
- Update Parking Rules & Regulations on website
- Meet with any constituency groups, as recommended



Questions?