This was an in-person meeting with a Zoom option.

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<th>PRESENT:</th>
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<td>Dr. Fuller Bazer</td>
<td>Mr. Corbin Armstrong</td>
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<td>Ms. Mary Cearley</td>
<td>Mr. Ed Costello</td>
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<tr>
<td>Mr. Bill Cox</td>
<td>Mr. Dale Rice</td>
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<td>Mr. Joe Dillard</td>
<td>Mr. Graham Wolfe</td>
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<td>Mr. Nick Farmer</td>
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<td>Dr. Angie Hill Price</td>
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<td>Ms. Erin Jones</td>
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<td>Dr. Andrew Klein</td>
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<td>Ms. Katelynn Kellogg</td>
<td>GUESTS:</td>
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<td>Mr. Peter Lange</td>
<td>Ms. Kaylee Aulds</td>
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<td>Ms. Robbie Lukeman</td>
<td>Ms. Lilia Gonzales</td>
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<td>Mr. Tom Reber</td>
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<td>Ms. Flora Reeves</td>
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<td>Mr. Ethan Tan</td>
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<td>Mr. Mark Welsh</td>
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<td>Ms. Deborah Wright</td>
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<td>Ms. Tamra Young</td>
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1. Call to order 11:39 a.m. by Mr. Peter Lange
2. Review/Approve Minutes from October 5, 2022, Meeting – Mr. Peter Lange
   Approved by – Mr. Tom Reber
   Seconded by – Dr. Angie Hill Price
3. Mr. Peter Lange Updates:
   3.1. Bus driver hiring goal of 80 by Thanksgiving – we will hit 51 by Friday. Driver training takes about 8 weeks for part-time and 2 weeks for full-time employees. The salary rate has been adjusted to also include incentives.
   3.2. Bus routes – traffic seems to have calmed down. The on-time percentages have improved.
   3.3. Football – 3 season games remain. There is some strain on the system and people, but fan numbers are well beyond normal and above last years.
   3.4. Basketball – Games are scheduled to begin earlier this season at 6:00 PM. We will see some pressure on West Campus but have met with TTI to produce a plan to help expedite getting weekday traffic off campus and to make room for arriving fans.
   3.5. Construction – Bizzell & Polo roads project is currently wrapping up landscaping and light poles are being installed. Lots 47 & 51 are on track for renovations this summer. There will be no phasing, it will close all at once. We will survey all the permit holders and give them options to park at PRG/50/55/54. We will work the details out with the departments concerning their visitor spaces.
   3.6. Road repairs – During the holiday break for Bizzell Road, golf course lot, Coke Street, and Lewis Street. There will be some lane closures and detours but nothing major.
   3.7. Mr. Tom Reber – Are there rules for parking on Houston Street? Mr. Peter Lange – The hope is that there will be rules once Aggie Park is completed. We would like to get all tailgaters etc. on Throckmorton Street instead. Ms. Lynn Wiggs is currently working on this.
3.8. West Campus Garage – We have cleared the waitlist and permits will be back on sale Monday. There has been about a 2% growth in the student body.

4. Strategic Plan Update – Ms. Madeline Dillard and Ms. Debbie Lollar (power point presentation) (https://transport.tamu.edu/About/tsac.aspx) To see this presentation, visit our website: https://transport.tamu.edu/About/tsac.aspx. Scroll to the bottom of the page and find “Related Presentations.”

4.1. We have held 9 focus group meetings and identified some guiding principles.
4.2. There are 4 strategic initiatives and each one has goals; each goal has objectives which will be provided to an implementation team.
4.3. The completed plan will be published by the end of the year.
4.4. We would love to present the plan to constituent groups as we continue to finalize. Please feel free to reach out to Patty Mora if you would like us to visit and discuss it with your group.
4.5. The next planning meeting is scheduled for 11/4.
4.6. Mr. Lange – The action items are items that a lot of you in this group have come up with from different meetings. We would like to have a group for feedback as well.

5. Discussion of changing boot/tow criteria, changing citation escalations – Ms. Darla Guerra and Ms. Lynn Wiggs

5.1. Ms. Darla Guerra - Our goal is not to write as many citations as possible, the goal is compliance and organization. We want our customers to understand the rules and options. Towing is an unpleasant situation and gives a bad image. Peter is pushing us to find an alternate solution to towing so we would love input from this group on ideas and suggestions.

5.2. Reviewed current policy *PP Presentation*

5.2.1. Towing – BDS Towing = fees and citation
5.2.2. Relocation – Lot 113 = fee and citation
5.2.3. Booting – Fee and citation

5.3. Dr. Price – Are these violations by students who currently hold permits, could this affect their permit?

5.3.1. Ms. Debbie Lollar – it depends, they would have to clear all citations before renewing.

5.4. Ms. Darla Guerra - Lots 54, 55, golf, 20, 26, 32, 34 are the most impacted with space limitations because of night/weekend parkers staying over.

5.5. Ms. Tamra Young – Lot 15 seems to be an issue as well. Proposed signage at each space (numbered/reserved).

5.5.1. Ms. Debbie Lollar/Mr. Peter Lange – this can become problematic.

5.6. Ms. Debbie Lollar – Currently there is signage at lots, painted spaces, and citation sends an initial email at 1 day and at 7 days, 14 days, and monthly until payment is received.

5.7. Ms. Darla Guerra – Violators will call when they cannot locate their vehicles and we communicate why they were relocated and instructions on how to pick up their vehicle

5.8. Ms. Katelynn Kellogg – Is the towing location open on the weekends?

5.8.1. Ms. Darla Guerra – yes, it is a 24/7 operation

5.9. Mr. Peter Lange – We currently have gone about 90 days without towing vehicles. We are just relocating them to lot 113. This seems to be working and the hope is that we can continue to relocate instead of towing.

5.10. Dr. Price – How much does it need to cost for them to care?
5.11. Ms. Tamra Young – proposed to relocate and boot the vehicle when they are in the “space” at problem lots.

5.12. Ms. Darla Guerra – The majority of relocation/boot offenders have multiple citations on their accounts. I am a big proponent of booting. When citations are not paid by final notices, they are sent over to be billed to the student’s fees (registration/tuition). During the summer there are “non billable students”, and they accumulate more citations.

5.13. Mr. Bill Cox – Are you penalizing more in the evening/night than during the day? I say make everyone pay and do not push it to student fees when they miss payment deadlines.

5.14. Ms. Tamra Young – If they are booted in the relocation lot then there will not be a space issue in other lots.

5.15. Mr. Bill Cox – I believe there needs to be a different process for people who are habitual offenders.

5.16. Mr. Peter Lange – We make a fair amount of effort to notify when violations occur.

5.17. Mr. Bill Cox – If the violation occurs and it is not a capacity issue boot the vehicle and tow it when it is a capacity issue. Hold them responsible by booting the vehicle. Send them a notification they are being booted. You all do a very good job at communicating.

5.18. Ms. Tamra Young – Do not send their non-payment balances to student fees/tuition account, hold them accountable and make them pay their balances.

5.19. Mr. Peter Lange – We need to make some policy changes/updates.

5.20. Ms. Lynn Wiggs – All changes/updates will be communicated in advance.

5.21. Mr. Bill Cox (several agreed) – proposed to send a text notification immediately to vehicle owners when it is being booted and they can pay and have it cleared up potentially before arriving to pick up their vehicle.

5.22. Mr. Peter Lange – We will need to determine the rationale behind the decision on when to boot, relocate/boot, and towing.

5.23. Ms. Darla Guerra/Ms. Lynn Wiggs – Thank you all so much for your input and we will take all these suggestions into account and work on a solution.

6. Mr. Peter Lange - We will add local road projects update to next month’s agenda, to include TTI representation. We will also ask the City of College Station for any additional information. (Hwy 6/Harvey/2818/TX Ave/George Bush/Wellborn/Jones Butler).

Meeting adjourned at 12:52 PM