



# Vehicle Booting and Towing Criteria & Changes

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*Transportation Services Advisory Committee*

*Nov. 2, 2022*

# Current Policy

Vehicles are towed or relocated -

- Upon complaint from reserved spaces
  - From disabled spaces, fire lanes or when they are impeding access
  - Clearing lots at 6 a.m. when vehicles have parked according to night/weekend rules but have not moved their vehicle
  - When non-student have met established towing criteria
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# Current Booting/Towing Criteria

- Billable students vs. Fac/Staff and non-affiliates
  - 3 or more unpaid citations
  - Fees exceeding \$160.00
  - Any citation balance due older than 90 days
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# Benefits of Booting

- Improved service to customers since vehicle remains in place
    - Access to vehicle contents (medicine, books, etc.)
    - Reduced hardship
    - Resolution time is less
  - Advertisement to other would-be violators and reduces poor parking habits
  - Increases officer productivity
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# Compliance?



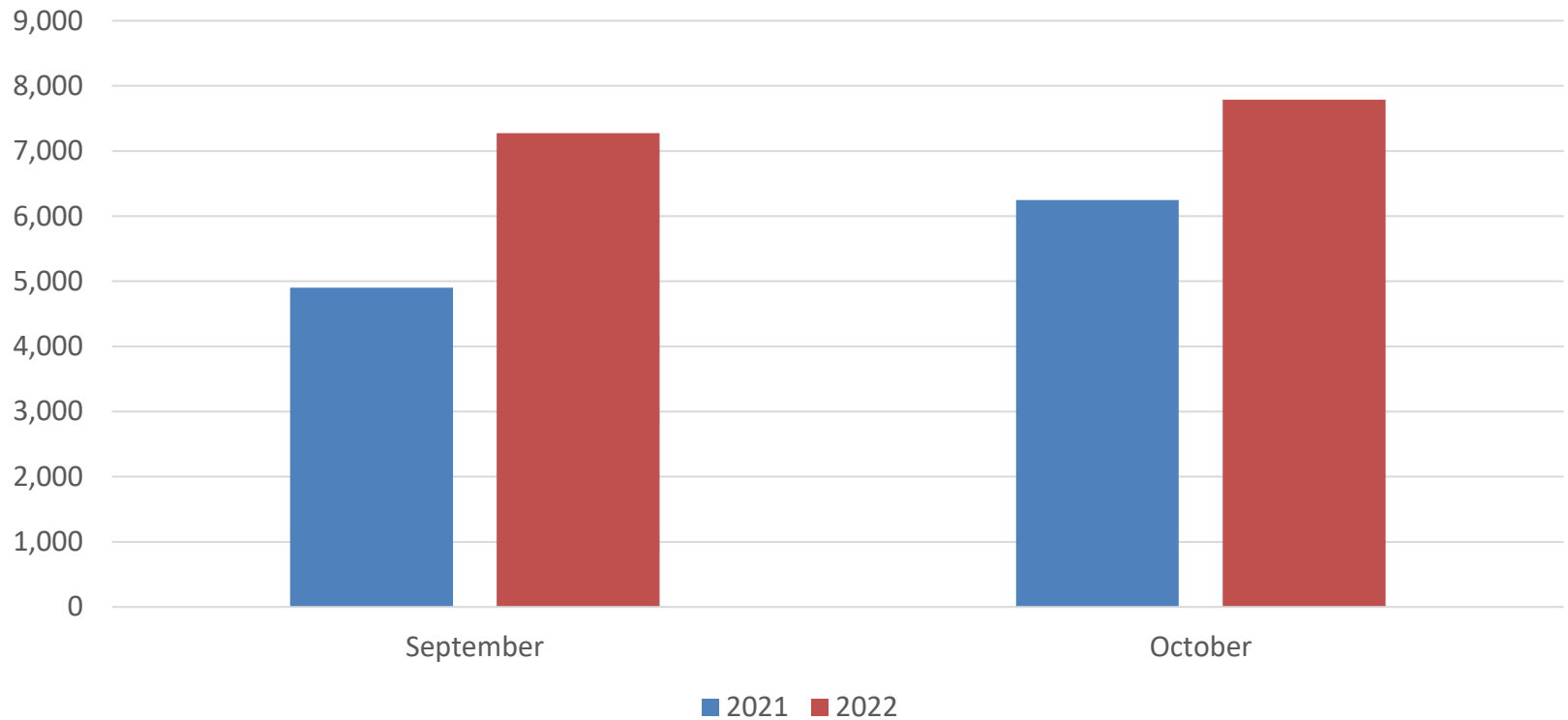
## A&M Citation Statistics (includes RELIS and Galveston)

FY 17	FY18	FY19*	Fall 2019	Fy20*	Fy21**	Fall 2021*
<b>10+ Citations</b>	<b>10+ Citations</b>	<b>10+ Citations</b>	<b>10+ Citations</b>	<b>10+ Citations</b>	<b>10+ Citations</b>	<b>10+ Citations</b>
193 Customers	255 Customers	446 Customers	64 Customers	173 Customers	107 Customers	52 Customers
2,891 Citations	3,629 Citations	6,483 Citations	909 Citations	2,353 Citations	1,646 Citations	718 Citations
<b>5-9 Citations</b>	<b>5-9 Citations</b>	<b>5-9 Citations</b>	<b>5-9 Citations</b>	<b>5-9 Citations</b>	<b>5-9 Citations</b>	<b>5-9 Citations</b>
1,121 Customers	1,383 Customers	2,219 Customers	663 Customers	1,054	479 Customers	403 Customers
6,879 Citations	8,437 Citations	13,697 Citations	4,591 Citations	6,482 Citations	2,924 Citations	2,840 Citations
<b>1-4 Citations</b>	<b>1-4 Citations</b>	<b>1-4 Citations</b>	<b>1-4 Citations</b>	<b>1-4 Citations</b>	<b>1-4 Citations</b>	<b>1-4 Citations</b>
20,154 Customers	21,760 Customers	26,962 Customers	2,311 Customers	20,015 Customers	14,937 Customers	1,403 Customers
30,221 Citations	33,295 Citations	41,854 Citations	10,054 Citations	29,704 Citations	20,649 Citations	6,133 Citations
		*Bump in enrollment		*Covid started @ SB	**COVID	*Implemented LPR



# Fall citation comparison

Citations Issued





# Input, please

- Which is more effective to deter behavior?
    - Increase amount of citation?
    - Increase escalation for habitual/chronic violators?
    - To boot or not to boot?
  - Separate boot criteria from the relocation criteria
    - Billable students and SCOFFLAW
    - Boots damaged/forcibly removed
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**Questions?**