Affix the transponder directly to the inside of the windshield below the window tint (approx. 4”) and to the left of your hangtag so that the view of your hangtag is not obstructed.

NOTE: Once the tag is installed on the inside of your windshield, it cannot be removed without damaging the electronic chip inside.

Contact our Customer Assistance office if you have any questions or to purchase additional or replacement transponders.
Clean
Clean and dry the inside of your windshield. Your windshield temperature must be above 50˚F for the transponder to seal.

Position
Position the transponder below the window tint (approx. 4”) and to the left of your hangtag so that the view of your parking hangtag is not obstructed.

Stick
Peel off the clear backing and stick directly to the inside of the windshield. Start in the center and smooth the transponder against the glass in a circular motion to get a tight seal.

Transponder Installation & Usage Tips

DO permanently stick the transponder to your windshield glass.

DO install only one electronic transponder/toll tag in your vehicle.

DO stop directly in front of the gate and wait 3-5 seconds for the gate to open.

DON'T hold up your transponder with your hand, wave it, or attach it to the sun visor or mirror.

DON'T install next to a toll tag. If you have a toll tag installed, please contact Customer Assistance with your tag # to register it as your transponder.

DON'T install your transponder sideways or upside down.